



VISITOR CONDITIONS PEACE PALACE

General Terms and Conditions

The Carnegie Foundation, located in the Hague, Carnegieplein 2, 2517 KJ, is registered by the Chamber of Commerce with the number 41149745. The Visitors Centre of the Peace Palace, as well as its web shop and the Peace Palace Library are part of the Carnegie Foundation.

These visitor conditions apply to every visit of the Peace Palace in the Hague.

- Section 1 (General) applies to every visitor who visits the Peace Palace individually or in a group.
- Section 2 (Guided Tour) applies to every visitor who takes part in a guided tour.
- Section 3 (Event) applies to every visitor of an event.

Section 1 – General

Article 1. Definitions

- 1.1 Visitor: Anyone who enters the Peace Palace, with or without a valid admission ticket (including but not limited to: suppliers, service providers, guests, students, participants in tours or events).
- 1.2 Carnegie Foundation: owner of the Peace Palace;
- 1.3 Participant: the participant of a guided tour or an event;
- 1.4 Admission ticket: a printed ticket from the Carnegie Foundation or organiser who gives a visitor permission for a guided tour or an event;
- 1.5 Service: The opportunity to attend an event, whether paid or not.
- 1.6 Event: gatherings/performances/congresses/lectures/book launches/symposia/conferences/seminars/workshops etc. in the broadest sense of the word;
- 1.7 Guest: a special visitor who enters the Peace Palace by invitation of one of the institutions in the Peace Palace;
- 1.8 Group: a group of maximum 20 visitors who visits the Peace Palace as a group (group visit);



1.9 Organiser: a company or institution that organizes events in the Peace Palace with permission of the Carnegie Foundation;

2.0 Peace Palace: the ground including all the buildings on the territory of the Peace Palace as well as the garden;





Article 2. Applicability

2.1 These General Terms and Conditions are applicable to all Visitors of the Peace Palace.

2.2 In addition, these General Terms and Conditions apply to all natural persons that are used by the Carnegie Foundation in the context of its mission, including if those persons are in the service of a contractor or supplier that delivers services or goods in the Peace Palace, or another legal entity. The legal entity guarantees the compliance with these conditions by every employee or contractor used by the legal entity.

2.3 Deviations from these terms and conditions will only be valid if they have been agreed upon explicitly and in writing.

2.4 The relevance of possible conditions of purchase or other conditions of an opposing party is explicitly rejected.

Article 3. Access to the Peace Palace

3.1 Entrance is not possible without a valid proof of identity (passport, ID-card or European driver's license) and Admission ticket for the guided tour or the Event. In case the Visitor cannot or does not want to show a valid proof of identity, the Visitor unfortunately cannot be admitted for security reasons.

3.2 In case a Guest cannot show a valid proof of identity, the recipient party ought to identify the Guest physically, before he or she can enter the premises.

3.3 All Visitors are subject to security checks. Visitors must state the purpose of their visit. Refusal to undergo a security check may result in denial of entry.

3.4 All property carried by Visitors must be checked upon by X-rays, when entering the Peace Palace (except for diplomatic goods).

3.5 Visitors get a (Visitor)pass that they must carry visibly. When leaving the premises, the Visitor must return the Visitor pass to the security.

3.6 Weapons, knives and other sharp and/or dangerous and/or explosive/inflammable and/or chemical/toxic objects are forbidden, just like banners, card- or paperboards with notices, flags or flagpoles, selfie sticks, professional cameras, film-, audio-, go pro and other recording equipment



(also mobile phones, but only during tours). This is to be checked by the security, under penalty of confiscation. In case the Visitor wishes not to hand in the items susceptible for confiscation, he or she is denied access to the Peace Palace and the Visitor in question has no right to a refund of its ticket.

3.7 Legally forbidden objects discovered at the security, will be handed to the police.

3.8 It is prohibited to wear face covering clothing for security reasons. A Visitor whose face is not visible, can be denied access. The board can make exceptions in some cases.

3.9 The Peace Palace is limited in access for buggy's, wheelchairs and rollators. Mobility scooters cannot be let in.

Article 4. Your visit to the Peace Palace

4.1 Entering the Peace Palace (including the Visitor Centre) for whatever reason such as attending an event or joining a tour is at the Visitor's own risk.

4.2 During their stay on the grounds of the Peace Palace, the Visitor must behave in accordance with the terms and house rules of the Carnegie Foundation. The Visitor is required to follow the instructions and/or directions of the staff of the Carnegie Foundation or any person directly or indirectly affiliated with the Foundation, as well as security personnel and, where applicable, emergency services such as the fire brigade and police. Security personnel and staff of the Carnegie Foundation or any person directly or indirectly affiliated with the Foundation have the right at all times to refuse entry to a Visitor or to remove them from the premises in case of misconduct.

This includes situations where, in the opinion of the Carnegie Foundation, the Visitor expresses themselves in a manner that is offensive to individuals or groups, or that does not comply with general standards of public order, decency, propriety, and safety, or that is contrary to the interests and/or the name, reputation, and image of the institutions housed in the Peace Palace. This means that expressions in the broadest sense of the word, including political expressions whether or not on or in clothing, are not permitted if they:

- a. conflict with the image of the Peace Palace and its function as a courthouse;
- b. undermine (the appearance of) independence and impartiality or the reputation of the Courts. This also includes expressions that conflict with the principles of the United Nations, the Permanent Court of Arbitration, or the foreign policy of the



Dutch government. Expressions related to ongoing disputes or cases pending before any of the Courts are also excluded;

- c. may disrupt the operations or security of the Courts in the Peace Palace, or diminish the dignity of the Peace Palace.

4.3 A Visitor is always expected to act like a well-behaved Guest, both in attitude, clothing (appropriate attire, neatly dressed, no bare feet, bare torso, short trousers, or otherwise inappropriate clothing) and in behaviour. This within the discretion of the security staff and/or Carnegie Foundation. Naturally, the property of the foundation located in the Peace Palace shall be respected, shall not be touched, damaged or taken along. The Visitor is liable for any damages he or she inflicts.

4.4 Every Visitor who enters the grounds of the Peace Palace is liable for all (in)direct damage they cause, whether or not resulting from failure to comply with these house rules. The Carnegie Foundation is indemnified against any claims by third parties.

4.5 In the event that a Participant in a guided tour or event violates one or more of the provisions stated in these visitor terms and conditions, the Participant shall be in default by operation of law, without the need for a formal notice of default. The Carnegie Foundation is then entitled to immediately and unilaterally terminate the agreement and/or deny the Participant (further) access to the event or tour and remove them from the premises of the Peace Palace if the Foundation reasonably deems this necessary to maintain peace and order during the event or tour.

4.6 In the situation(s) described in the previous paragraph, the Participant is not entitled to a refund of any amount paid to the Carnegie Foundation or the organizer, nor to any other form of compensation.

4.7 The Carnegie Foundation reserves the right to permanently or temporarily deny access to the Peace Palace to any Visitor who has previously violated the visitor terms and conditions or house rules, or if there is a justified concern that the Visitor may cause damage. The decision to deny access will be communicated to the Visitor without delay, preferably in writing.

4.8 CCTV surveillance is in operation on the premises of the Peace Palace. Footage is stored for a period determined by the Carnegie Foundation and may be provided to the police if necessary.

4.9 In the event of an emergency, the Carnegie Foundation is authorized to close the doors and escort Visitors out of the building. Visitors may be asked to cooperate with instructions as outlined in paragraph 3.



Article 5. Conditions use check room of the Carnegie Foundation

5.1 The cloak room / check room in the Visitors Centre (when visiting the Visitors Centre and/or participating with a tour) and in the Academy building (during an Event) is unsupervised. However, there are lockers available to you. The Carnegie Foundation is not liable for theft and/or loss of clothing items and the like.

5.2 In case the Carnegie Foundation provides a staffed cloak/check room, the following applies:

If the Carnegie Foundation provides a staffed cloakroom, the following applies:

The Carnegie Foundation reserves the right to refuse the acceptance of items in the staffed cloakroom, including items that, in the sole opinion of the Foundation, are too large. A fixed fee may be charged per item for use of the staffed cloakroom. Only coats, scarves, bags, hats, helmets, and umbrellas are accepted for storage. Bags must not contain any other items.

5.3 One receipt is issued per deposited item. Items will only be returned upon presentation of this receipt.

5.4 The Carnegie Foundation does not wish to enter into a storage agreement for items (including their contents) with a (total) value exceeding €150. Items (including their contents) with a (total) value above €150 may not be deposited in the staffed cloakroom. The person using the staffed cloakroom guarantees that the value of any item handed in does not exceed €150 and cannot and will not hold the Carnegie Foundation liable for loss or damage exceeding that amount.

5.5 The liability of the Carnegie Foundation is at all times limited to €150 per item deposited in the staffed cloakroom (including contents). The Foundation is not liable for any other damage than that directly related to the loss or damage of the item itself, and thus not for indirect or consequential damage.

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5.6 The participant who deposits an item at the cloakroom indemnifies the Carnegie Foundation against any damage caused by the item or its contents.

5.7 Items deposited will be stored by the Carnegie Foundation only for the duration of the relevant event. The participant is required to collect any items deposited at the staffed cloakroom before leaving the event location. Any storage agreement ends at the moment the staffed cloakroom closes, following the deposit of the item (see also Article 6).



Article 6. Lost and found property

6.1 Lost and found property shall be kept by the Carnegie Foundation. Should the alleged owner of an object make himself or herself known, he or she shall have the option of collecting the property himself or herself or of having it posted to him or her, cash on delivery. In either case, the owner must provide proper proof of identity. Should the Carnegie Foundation be in any doubt as to the status of the supposed owner, it is entitled to demand that proof of ownership be provided.

6.2 The Carnegie Foundation reserves the right to destroy lost property that has not been claimed within three months.

Article 7. Regulations/House rules

1. While at the Peace Palace, the Visitor shall:

- a. Not touch (exhibited) objects without permission from the staff of the Carnegie Foundation or any person directly or indirectly affiliated with the Foundation. Parents, teachers, and/or other supervisors must strictly ensure that minors, individuals, or groups under their supervision do not touch exhibited objects.
- b. Not advertise or offer goods or services of any kind for sale or free of charge to others.
- c. Not distribute flyers or leaflets on the premises of the Peace Palace unless written permission has been granted by the Carnegie Foundation.
- d. Not clearly disturb the peace or show intent to do so, nor hinder other Visitors/Guests/staff, including but not limited to inappropriate behavior (such as persistent shouting or harassment) and theft.
- e. Not bring pets, with the exception of assistance dogs.
- f. Not take photographs, smoke, eat, or drink, except in the Refectory or in the garden if permission to stay there has been granted by Carnegie Foundation staff.
- g. Not bring or consume drugs, under penalty of confiscation and, in some cases, arrest and reporting to the police.
- h. Not be clearly under the influence of alcoholic beverages, narcotics, or similar substances.
- i. Without prejudice to the provisions of Article 7 paragraph 1(f) (no photography), any photos, video, or film recordings made at the Peace Palace may only be used for commercial purposes with the express written permission of the Carnegie Foundation.



2. Parents/guardians, teachers, and other supervisors are at all times responsible for and accountable for the behavior of the minors, individuals, or groups under their supervision.

Article 8. Privacy

8.1 The Carnegie Foundation respects your privacy and handles your personal details carefully in accordance with the General Data Protection Regulation. If you want to know more about how we handle your personal details, read our complete privacy policy on the website of the Peace Palace.

8.2 By checking the box “I would like to be kept informed about Carnegie Foundation/Peace Palace activities”, you grant the Carnegie Foundation/Peace Palace permission to inform you from time to time regarding its activities, offered services and products. However, the website visitor will always have the option to indicate that he or she does not wish to be sent any further information.

Article 9. Liability of the Carnegie Foundation

9.1 Entering the Peace Palace (including the Visitors Centre) and/or attending the Events and/or participating with a tour, occurs at the Visitors/Participants own risk, in the sense that neither the Carnegie Foundation nor its employees, guides, or other (in)direct party related to the Carnegie Foundation is liable for damage(s), unless there is a matter of gross negligence or an intent on the part of the Carnegie Foundation. The liability is any case limited to the lower of the following two sums:

- a) the sum paid out to the Carnegie Foundation by its insurance company with respect to that individual claim; or
- b) the reimbursement made to the Carnegie Foundation by a third party for the damage with respect to that individual claim.

9.2 In the event of damage caused by death or physical injury, the total liability of the Carnegie Foundation shall in no case amount to more than the arrangement for compensation specified in article 9.1

9.3 The Carnegie Foundation shall in no case be liable for indirect damage, including consequential damage, lost profits, salary or savings etc.



9.4 The liability of the Carnegie Foundation is in any case ruled out (and thus, is not qualified for compensation) at:

- a) damages as a result of acts of third parties, including lessees of (spaces in or parts of) the place where the Event takes place and the, by the third parties called in, persons, acts and/or influences by persons that perform duties as well as other occupants of the Peace Palace;
- b) damages in consequence of not complying with the instructions given by the staff of the Carnegie Foundation or the security and by not complying with the general conditions/regulations/house rules.

9.5 The Carnegie Foundation is not liable for differences in the time schedule of an Event or tour and for the (potential) damages which are caused by the Participant and/or third parties. The Carnegie Foundation is furthermore not liable for the content and the manner (quality) of performing the program of the Event. The Carnegie Foundation is neither liable for changes in the program of an Event.

9.6 The Carnegie Foundation is not liable for loss or theft of your personal belongings.

9.7 In each case wherein these conditions do not apply, the decision of the board of the Carnegie Foundation is binding.

Article 10. Complaints

10.1 The Visitor may submit complaints and claims by sending an email to visit@peacepalace.org. Complaints and requests for reimbursement related to the agreement between the Carnegie Foundation and the Visitor must be received in writing by the Carnegie Foundation within six weeks after the visit has taken place. Complaints and claims submitted after this period will not be processed. Personal data will be processed when handling complaints and requests.

10.2 The Carnegie Foundation will investigate the complaint and respond in writing within 30 days of receipt. If the investigation is not yet complete, the complainant will be informed accordingly, including the expected date of completion.

Article 11 Force Majeure



11.1 Force majeure refers to all external causes, whether foreseeable or unforeseeable, beyond the control of the Carnegie Foundation, which prevent it from fulfilling its obligations. This includes, but is not limited to: nuisance, inconvenience, and/or unlawful actions caused by third parties (including other Visitors), maintenance work, or malfunctioning facilities. Errors made by third parties in announcements, communications, and/or price quotations related to the Event or guided tour also fall under force majeure. Illness of trainers or speakers who cannot be replaced in time (in the case of an Event), epidemics, natural disasters, strikes at the Carnegie Foundation, and force majeure affecting third parties on whom the Foundation depends in any way are also included. In cases of force majeure, there is no entitlement to a refund and/or compensation.

11.2 In the event of force majeure in the broadest sense of the word – including, but not limited to, strikes, fire, extreme weather – the Carnegie Foundation has the right to reschedule the guided tour or event to a later date or to cancel the tour or event.

Article 12. Final provisions

12.1 These visitor terms and conditions, as well as any agreement between the Visitor and the Carnegie Foundation, are governed by Dutch law.

12.2 All disputes arising from these visitor terms and conditions shall be exclusively settled by the competent court in the Netherlands.

12.3 The information on the website is compiled with the utmost care. Updates may be made based on new information. However, no rights can be derived from any unintentional errors in descriptions or incorrect price listings.

Section 2 – Special conditions for Guided Tours

The tour takes place in the Peace Palace and takes about 35-45 minutes, exclusively conducted by a guide.

Article 13. Regulations tour

13.1 It is not permitted to leave the group during, before, or after the guided tour. Visitors may not enter halls or rooms that are not part of the tour or clearly not accessible. Walking in the garden is also not allowed without permission from the Carnegie Foundation.



13.2 Guided tours are limited to a maximum group size of 20 people per guide (25 for educational programs). For primary school groups, two supervisors are required per 15 students. For secondary school groups, at least one and no more than two supervisors are required per 15 students. The Carnegie Foundation reserves the right to deny access to groups that do not meet these requirements.

13.3 Participants are not allowed to bring bags, cameras, or mobile phones during the tour. These items can be stored in lockers at the Visitor Centre.

13.4 Participants must arrive approximately 15 minutes before the tour starts for security screening.

13.5 Children under 12 may only participate in a guided tour if accompanied by an adult (maximum two children per adult).

Article 14. Prices

The listed ticket prices are in euros and include VAT. Prices are subject to change and may be adjusted without prior notice.

Article 15. Purchase, payment and receipt of ticket

15.1 Tickets can be purchased via www.vredespaleis.nl. An offer is considered made when the purchaser completes and electronically submits the form on the website. The agreement is concluded once a booking confirmation is sent by email.

15.2 Payment for your ticket is processed via iDeal, Visa, or Mastercard. The general terms and conditions of the bank and/or payment provider apply. The purchaser will receive a payment confirmation by email. After payment, the ticket will be sent to the same email address for printing.

Article 16. Cancellation and Modification of Admission Tickets

16.1 Once the agreement has been concluded as described in Article 14, cancellation of purchased tickets by the Participant and refund of the purchase amount is no longer possible, except in special cases at the discretion of the Carnegie Foundation.



16.2 Up to 36 hours before the start of the guided tour, it is possible to modify the ID details on the admission ticket. Up to 15 days before the tour, the date and time may be changed, subject to availability. Changes are free of charge. A pre-purchased admission ticket becomes invalid once the time or time slot stated on the ticket has passed.

16.3 The Carnegie Foundation reserves the right to cancel, modify, or terminate a guided tour at any time. If possible, Participants will be informed of any changes or cancellations in advance via email. In the event of cancellation, the purchase amount will be automatically refunded to the Participants.

Article 17. No refund

17.1 The following circumstances shall never give rise to any obligation for the Carnegie Foundation to refund paid amounts or to provide compensation to the Participant:

- a) The inability to view one or more rooms;
- b) Partial closure of the main building of the Peace Palace;
- c) In the event of an emergency, the full or partial evacuation of the Peace Palace or its main building, as deemed necessary by the Carnegie Foundation;
- d) Nuisance or inconvenience caused by other Visitors, such as noise, inappropriate behavior, or theft;
- e) Damage caused by other Visitors;
- f) Nuisance or inconvenience caused by maintenance work, including but not limited to renovations or the (re)arrangement of spaces;
- g) Nuisance or inconvenience caused by malfunctioning facilities in the Peace Palace;
- h) Denial of access to the Peace Palace. If, in the opinion of the Carnegie Foundation, this is necessary to maintain order and peace, the Foundation has the right to refuse a Participant access to the guided tour without any right to a refund or compensation, especially if the Participant arrives after the tour has started;
- i) Violation by the Participant of one or more provisions of these visitor terms and conditions. In such cases, the Participant is in default by operation of law, without the need for a formal notice of default, and the Carnegie Foundation is entitled to immediately and unilaterally terminate the agreement and/or deny the Participant (further) access to the tour and remove them from the premises of the Peace Palace if reasonably deemed necessary to maintain peace and order during the tour;
- j) Loss of the admission ticket.



17.2 The ticket price for a guided tour can only be refunded if the Carnegie Foundation cancels the tour for reasons beyond the Participant's control and not covered under paragraph 1 of this article. This is at the sole discretion of the Carnegie Foundation.

Section 3 – Special conditions for Events

Article 18. Establishment of the agreement

18.1 These Visitor Terms and Conditions apply to every offer and every agreement concluded between the Carnegie Foundation and the Participant who orders/purchases an admission ticket for an event organized by the Carnegie Foundation. These terms also apply if the agreement is concluded via a (pre)sales organization engaged by the Carnegie Foundation for the specific event. Additionally, these terms apply to anyone attending an event at the Peace Palace, even if they have not directly or indirectly entered into an agreement with the Carnegie Foundation. The agreement between the Carnegie Foundation and the Participant is established when the Participant orders or purchases an admission ticket for the event from the Carnegie Foundation or an authorized (pre)sales organization, and the Carnegie Foundation confirms the registration in writing.

An admission ticket may be a physical or digital document issued by or on behalf of the Carnegie Foundation or an organizer. Each ticket is issued once and grants access to one person.

18.2 A valid admission ticket entitles the Participant to attend the event. Selling or giving the ticket to a third party is not permitted. Only the ticket holder is granted access. The Carnegie Foundation may assume that the ticket holder is the rightful Participant. The Participant is responsible for ensuring they remain the holder of the ticket issued by the Carnegie Foundation or organizer.

18.3 The Carnegie Foundation reserves the right to refuse a Participant's registration for an event due to overbooking or for special reasons, such as concerns about potential disruption by the Participant.

Article 19. Cancellation by the Participant

19.1 Admission tickets purchased for a Carnegie Foundation event are not subject to the statutory 14-day cooling-off period, as they are purchased for a fixed date/time. Orders cannot be canceled, returned, or exchanged for another date or event. No refunds are given for unused or excess tickets (see paragraph 2).



19.2 Unless otherwise stated, the Participant may cancel the agreement free of charge up to 28 days before the event. Any fees already paid will be refunded. If the agreement is canceled from the 28th day before the event onward, the full participation fee will be charged and no refund will be given.

19.3 Paragraph 2 does not apply to agreements for free events. In case of cancellation of such an agreement:

- a. No costs will be charged if canceled up to (but not including) the 14th day before the event.
- b. From the 14th day (inclusive) up to and including the day of the event, the Participant will be charged administrative and other applicable costs, unless the Carnegie Foundation decides otherwise.

19.4 Cancellations must be made in writing.

19.5 The cancellation date is determined by the postmark or email timestamp.

Article 20. Substitution

If the Participant is unable to attend, they may appoint a substitute to attend the event in their place. Substitution is only possible if the substitute's details are provided in writing to the Carnegie Foundation at least eight days before the event.

Article 21. Early termination by the Participant at paid Event

21.1 If the Participant terminates their participation after the event has started or otherwise ceases to attend, the full participation fee remains due and no refund or waiver will be granted.

21.2 In the event of early termination, the Participant is not entitled to send a substitute as described in Article 19.

Article 22. Cancellation by the Carnegie Foundation



22.1 The Carnegie Foundation reserves the right to cancel an event or relocate it to another venue if it deems there is sufficient reason to do so, without the Participant being entitled to any compensation. This includes, for example, situations where an international court case at the Peace Palace makes such action necessary. In the event of suspension, modification, or relocation of an event due to force majeure, the Carnegie Foundation is not liable for any compensation.

22.2 In the event of cancellation, the registration and agreement will be considered void.

22.3 If the event is canceled due to force majeure, Article 10 and Article 21(5) apply.

22.4 If the event is canceled without force majeure as defined in Article 10, the Participant is entitled to a refund of the participation fee paid, minus any administrative costs.

22.5 If an event must be suspended, modified, or canceled due to force majeure, the Carnegie Foundation will refund the participation fees paid, up to any positive balance remaining after deducting the costs incurred for the event, taking into account any insurance payout received for the event.

22.6 The Carnegie Foundation will inform the Participant of the cancellation or change as soon as possible.

Article 23. Reservation of changes

23.1 The Carnegie Foundation reserves the right to change the date(s) of an event if it deems there is sufficient reason to do so, without the Participant being entitled to any compensation. The Foundation will inform the Participant of such changes as soon as possible. The Participant has the right to cancel their registration within seven days of being notified. If force majeure applies, Article 10 and Article 21(5) apply. If not, the Participant is entitled to a refund of the participation fee paid, minus any administrative costs.

23.2 The Carnegie Foundation is at all times free to change the content, program, schedule, and/or location of the event and/or to replace speakers, workshop leaders, or trainers, without the Participant being entitled to any compensation. If such changes occur, the Foundation will inform the Participant as soon as possible. These changes do not entitle the Participant to cancel or receive a refund. Article 18 applies accordingly.

Article 24. Regulations/House Rules

The Participant is prohibited from:



- 1) Bringing photo, video, or other recording equipment to the event venue, under penalty of confiscation for the duration of the event.
- 2) Recording the event in any form, including photography, filming, or making audio or visual recordings (including the use of a selfie stick), unless permission has been granted by the event organizer or the Carnegie Foundation. All such recordings will be confiscated and destroyed without exception.
- 3) In addition to the provisions in Section 1, bringing glassware, plastic bottles, cans, fireworks, (fire)arms, dangerous objects, food, or (alcoholic) beverages to the event venue, under penalty of confiscation. Security will monitor this.
- 4) Bringing disruptive objects or substances to the event venue, under penalty of confiscation.
- 5) Entering halls or rooms that are not part of the event being attended, or parts of halls or rooms that are clearly not accessible to Visitors. Walking in the garden is also not permitted without permission from Carnegie Foundation staff.

Article 25. Rights of the Carnegie Foundation

25.1 If the Participant violates one or more provisions of these visitor terms and conditions, they are in default by operation of law, without the need for a formal notice of default. The Carnegie Foundation is entitled to immediately and unilaterally terminate the agreement and/or deny the Participant (further) access to the event and remove them from the Peace Palace premises if reasonably deemed necessary to maintain peace and order during the event. In such cases, the Participant is not entitled to a refund of any amount paid to the Carnegie Foundation or organizer, nor to any other compensation. Any damages caused by such misconduct will be recovered from the Participant.

25.2 Image and/or Audio Recordings

- a. The organizer and/or the Carnegie Foundation are entitled to make (live) image and/or audio recordings of the event and its venue, including the audience, and to publish and reproduce these, provided no reasonable interest is harmed. By attending the event, individuals appearing in such recordings give prior consent without entitlement to any compensation.
- b. If a photo featuring the Participant is used and the Participant objects, they may report this via privacy@peacepalace.org. The Carnegie Foundation will then weigh its interest in publication (e.g., reporting/communication under freedom of expression) against the Participant's privacy interest. If the request is deemed justified, the image(s) will be removed as soon as possible, if feasible.



Article 26. Copyright

26.1 All materials and graphic or other designs created by or on behalf of the Carnegie Foundation in connection with the event remain the intellectual property of the Carnegie Foundation.

26.2 A Participant wishing to use such materials or designs must submit a written request to the Carnegie Foundation. The Foundation may attach conditions to its approval.

These Visitor Conditions are determined by the management of the Carnegie Foundation. The Visitor Conditions are published at the website of the Carnegie Foundation Peace Palace. www.peacepalace.org.

The Visitor Conditions are lastly actualized on the 21th of July 2025.

Carnegie Foundation Peace Palace
Management