

Terms and Conditions

General

The Visitors Center of the Peace Palace in The Hague is a part of the Carnegie Foundation, registered by the Kamer van Koophandel (The Netherlands Chamber of Commerce) under number 41149745/ VAT number NL002712714B01.

The information on this website is compiled with greatest care. Based on new information changes can be conducted. No rights can be derived from an unexpected error in a description or an incorrect price indication.

Selling to any third party is not allowed.

Guided Tour

The guided tour is held in the Peace Palace and lasts around 40 minutes, exceptionally led by a guide. The Carnegie Foundation has the right to cancel or modify a tour at all times.

Rules of conduct

- No entry is possible without valid ID legitimation
- It is prohibited to leave the group during, before, or after the guided tour
- Taking pictures, eating, drinking, and smoking are prohibited on the Peace Palace grounds
- Bags can not be taken in during a guided tour
- It is forbidden to bring weapons, knives, and other sharp objects to the Peace Palace grounds

Security staff has the right to deny access to a visitor at all times or to remove a visitor from Peace Palace grounds whenever a visitor shows signs of misbehavior.

Prices

The listed prices of the tickets are in Euro, including VAT. Prices are subject to change and can be changed without pre-announcement.

Pay and receivment of tickets

Your ticket can be paid through the website of the Peace Palace, by means of i-Deal, Visa or Mastercard. You will receive a confirmation of payment through e-mail. After paying you will receive your ticket through the same e-mailaddress, which you can print out.

Ticket cancellation

Tickets can not be cancelled. With the exception of special cases.

Changing of tickets

The changing of tickets is possible if circumstances allow it. It is possible to change ID data of the the ticket until 36 hours before commencement of the tour. It is possible to change the date and time of the tour until 15 days prior to commencement, depending on availability. Changes are free of costs.

Privacy

Your data will be treated confidentially by the Carnegie Foundation. Your address information will not be sold or passed on to third persons.